

Discrimination is Against the Law

Carroll County Ambulance District complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Carroll County Ambulance District does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Carroll County Ambulance District:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Compliance Coordinator, Jennifer Hall.

If you believe that Carroll County Ambulance District has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the: Compliance Coordinator, Jennifer Hall, 603 N Mason, P.O.

Box 511, Carrollton, MO 64633, (660) 542-1808, [Fax] (660)542-1072,

carcoamb@sbcglobal.net. You can file a

grievance in person or by mail, fax, or email. If you need help filing a grievance, the District Administrator or Business Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Translated Resources

Under Section 1557 of the Affordable Care Act (ACA), covered entities are required to post notices of nondiscrimination and taglines that alert individuals with limited English proficiency (LEP) to the availability of language assistance services.

For documents in alternative formats not available on the HHS website, please call (800) 368-1019 or (800) 537-7697 (TDD).